

CANCELLATIONS / REFUNDS

Cancellation Policy

Once your reservation has been processed, you are responsible for paying for the entire booking. If you decide to leave early or to cancel a night off of your reservation, you are still responsible for paying for that night. If you cancel your entire reservation up to 45 days prior to your check-in date, you will receive your deposit back minus 25%. If you cancel inside 45 days from your check-in date, you will lose your entire deposit. We understand there are extenuating circumstances and those will be address on a case-by-case basis, but you must call management to discuss options.

There will be no refunds due to weather conditions.

Cancellations must be made by phone to avoid any misunderstanding.

No partial cancellations will be accepted.

"NO SHOWS" WILL BE CHARGED FOR THE ENTIRE STAY.

SPECIAL NOTE: If you book in the first wave of reservations; those guest staying 4+ nights, you are committed to staying the full number of nights booked. In other words, you CANNOT book for 4 nights, then reduce it to 3 nights at a later date

Extra Charges

There will be an additional charge for any damages and for houses left in a condition that requires longer cleaning time than normal, such as pet hair, dirty dishes (especially if they are put back in the cabinets!!), dirty mattress pads, etc..

DEPOSITS & CANCELLATIONS: The deposit required to confirm your reservation is 50% of the total base rate for your stay before tax. **Double-check your dates!** Late arrivals and early departures are charged for the entire reserved stay.